

Frequently Asked Questions

For Program Hosts/Facilitators

Q. I currently have a program scheduled, will anything change?

No, there will be no interruption in program delivery. If you have a program running between January and March 2019, they will run as scheduled. If you have a program scheduled to run after April 1st, 2019, it will be delivered in the same manner as you are accustomed to.

Q. I have outstanding documents and expenses to submit, what shall I do?

Any outstanding program expenses will be honoured and paid for in the normal manner. If you have outstanding expenses for programs in 2018 or early 2019, please ensure they are returned to the FSF team by March 1st, 2019 for processing. Programs completed after April 1st, 2019 will see their expenses processed through BCCDC. In the coming weeks, you will receive communications with information about new paperwork requirements, changes to processing timelines and new contact details.

Q. Will this transfer affect how I request and deliver a program?

No, it will not. You should continue to request programs for 2019 through the FSF team at FoodskillsBC@diabetes.ca, they will be approved and processed as normal. Requests can be sent after April 1st, 2019 directly to BCCDC. New contact details, any changes in processing timelines or new paperwork requirements will be communicated with all hosts and Community Facilitators (CFs) as they are finalized in the coming weeks.

Q. Should I keep using program and facilitator material I already have?

Yes, participant handbooks and facilitator guides will continue to be used throughout the transition. Throughout 2019 and 2020 -- as inventory clears out -- you will see new branding and visuals launch to reflect BCCDC branding.

Q. Will this affect anything for T4As for 2018 payroll payments?

Any CFs who are owed a T4A from Diabetes Canada for work in 2018 will receive that as normal. New processes will be introduced as we transition CFs into the BCCDC structure for tax purposes in future years.

Q. Will staff be remaining with the program after April 1st, 2019?

The Food Skills for Families program staff have been offered an opportunity to transfer with the new partner, BCCDC. Note that details are still being finalized and an announcement will be made once we have confirmation. We hope to respond and share news concerning the FSF team by March 1st, 2019.